

Medweb Telemedicine Consulting Provider – Mobile App



You can access Medweb Telemedicine apps from the web or your iOS device
This Quick Sheet addresses the **Mobile App** workflow



Web App

Mobile App

Alert	Consult #	Patient ID	Patient	Status	Referring	Last Updated	Images	Reports	Consult View
	1599066762	3864567899	James Fogelman T	assigned	M. Fuentes	2020-09-14 10:01:35	4	1	<input type="radio"/> All Consults
	1600102740	3897280175	Brown James	ongoing	M. Fuentes	2020-09-14 09:59:02	3	3	<input checked="" type="radio"/> New/Updated
🕒	1599678078	3214780393	Bylander Ferdinand	assigned	E. Cherrin	2020-09-14 09:55:00	2	1	<input type="radio"/> Assigned
	1599234516	3823333461	Mendoza Maria	assigned	M. Fuentes	2020-09-14 09:54:20	2	1	<input type="radio"/> Report In Progress
	1598554730	3284032948	Kominsky Erin T	assigned	E. Cherrin	2020-09-14 09:54:20	2	1	<input type="radio"/> Answered
	1599679510	3119829945	Wayne Bruce	ongoing	M. Fuentes	2020-09-10 14:00:00	2	1	<input type="radio"/> Ongoing
🕒	1599681170	3129372839	Rabbit Jessica	assigned	M. Fuentes	2020-09-09 14:00:00	2	1	<input type="radio"/> Returned
	1598555161	3272902055	Routers Josephine	ongoing	M. Fuentes	2020-09-09 13:00:00	2	1	<input type="radio"/> Closed
	1599237295	3489024717	Zahir Adnan	returned	E. Cherrin	2020-09-09 12:57:07	2	1	
	1598554626	321092837	Brown Joseph R	assigned	M. Fuentes	2020-08-27 11:00:00	2	1	

Displaying 1 to 10 of 1313 items


Rabbit Morgan (DM) , ACCN #:1599681170, Ref MD: Refdoc1, 2020-09-09, For O...
doc-test.medweb.org/wavelet/webviewer/desktop.html?study=1.2.840.1


W 255 L 128 S: S0000000148527 1:1
MEDWEBTEST doc-test.medweb.org
Se: 1 Rabbit Morgan
(0) Original Acc: 1599681170
Consult F: 3129372839
642x361 DOB: 1987-05-05
2020-09-09 12:57:07

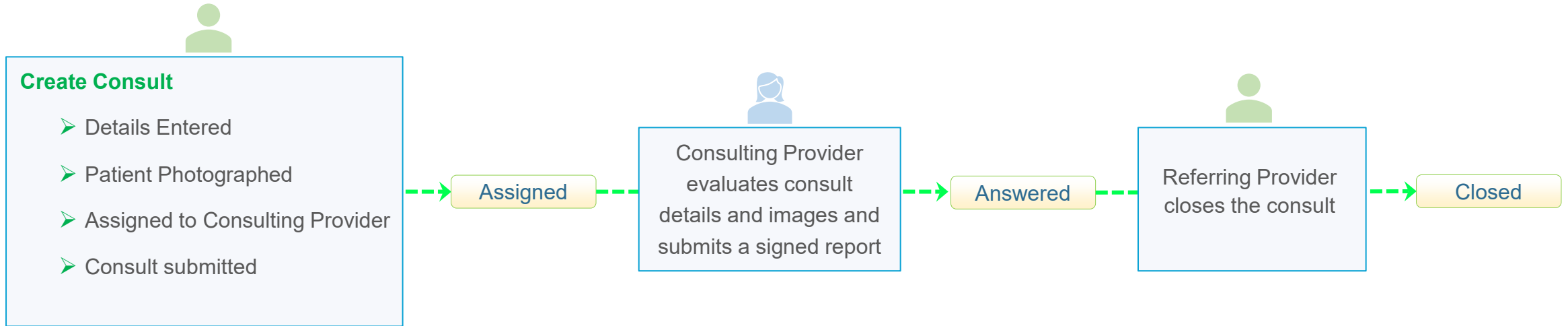


Telemedicine Workflow



 **Referring Provider:**
Interacts with the patient and creates a consult request.

 **Consulting Provider:**
Specialist reviews consult details and creates a diagnostic report.



Referring Provider can optionally save as draft or submit without assigning.

- Draft
- Unassigned

Telemedicine Workflow

Optional Interactions



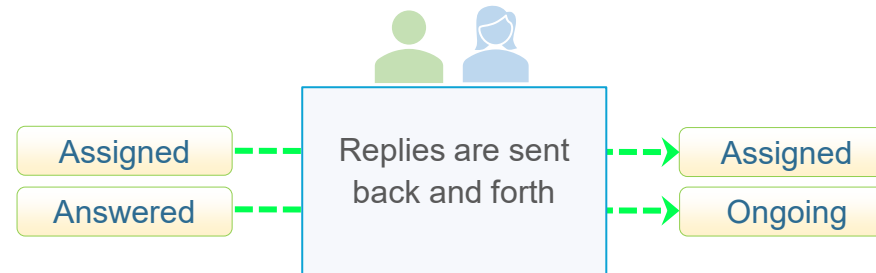
Kickback Report

Consulting Provider creates a kickback report due to insufficient information or poor image quality.



Send Messages with Reply

Status is *Assigned* or *Answered* and either provider uses **Reply** to post a message.



Log in to the Mobile App

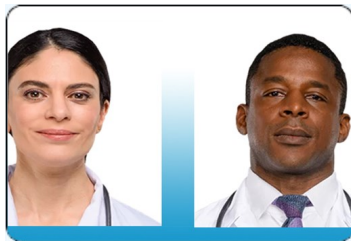


For details on downloading and configuring the Mobile App, see the *MedConsult Mobile App Download & Configuration Quick Sheet*.

After the initial app set up, you'll access the Mobile App via the Medweb MedConsult icon.

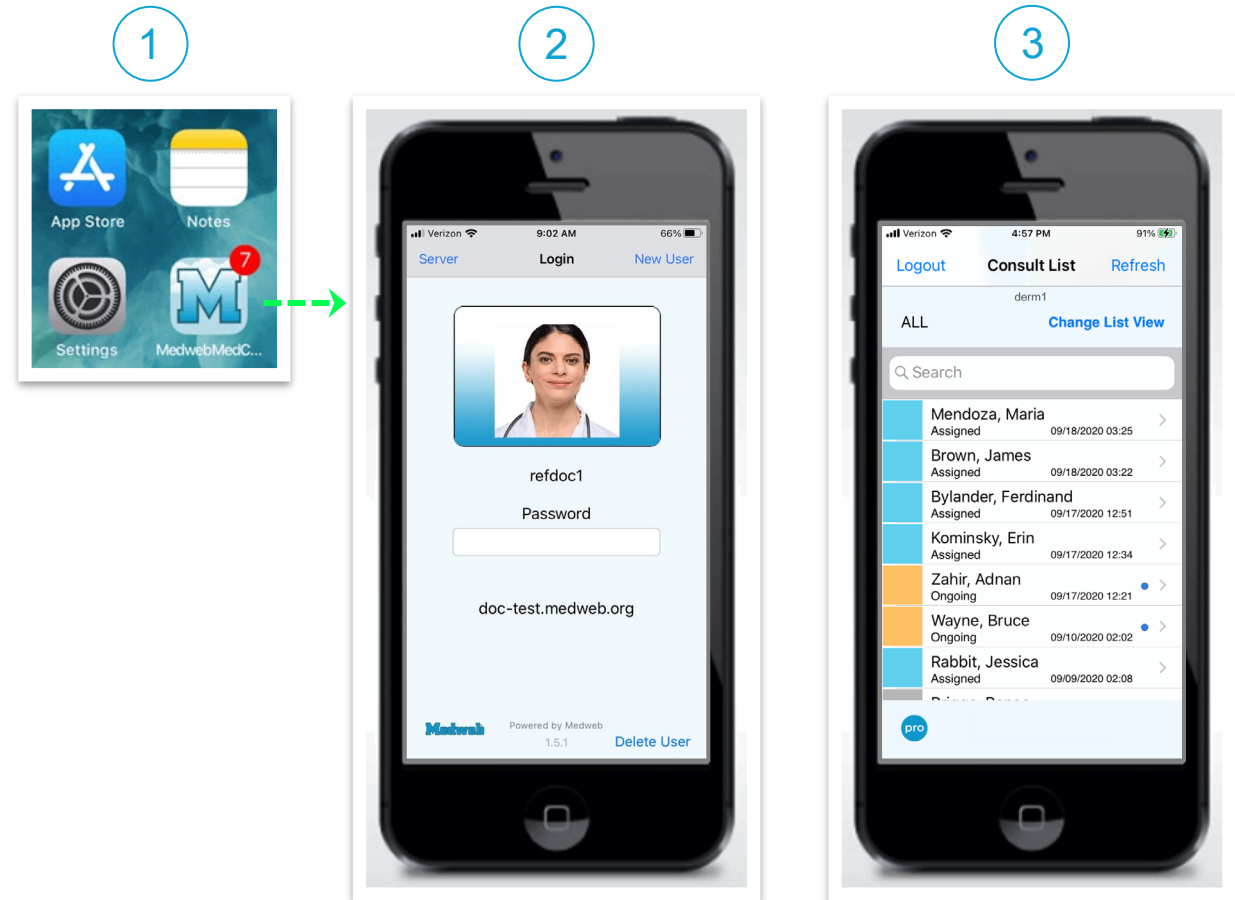
1. Tap the MedConsult icon.
2. The MedConsult login screen displays.

If more than one user has access to this device, scroll through the users within the picture box to find your entry:



Enter your password and tap **Done**.

3. The Telemedicine consult list displays.



Mobile App Tour



Consult list features:

- A. Log out of the Mobile App.
- B. Refresh the consult list.
- C. Filter the consult list by consult status.
- D. Search for a consult.
- E. Tap the patient name to view the consult request, images and reports.
- F. Create a diagnostic report. Once a signed report is submitted, this changes to **Create Addendum**.



Mobile App Tour

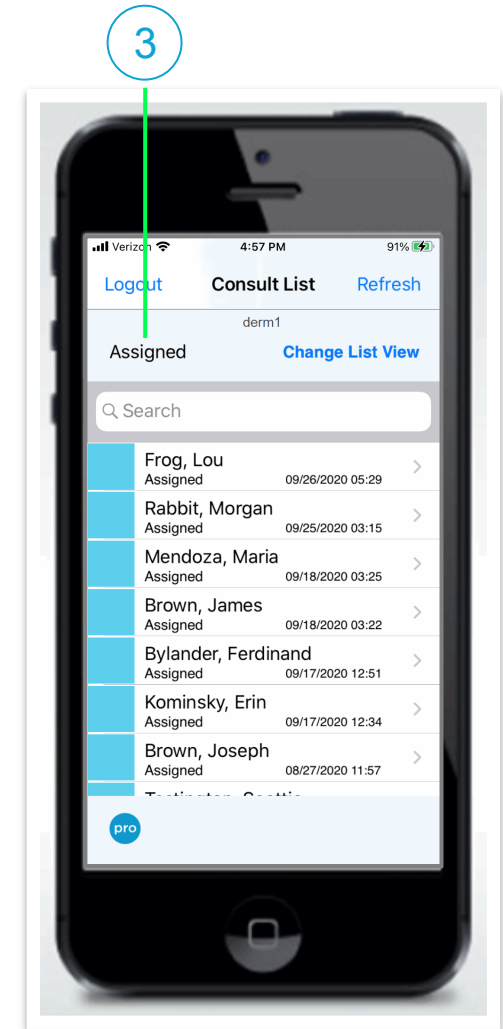
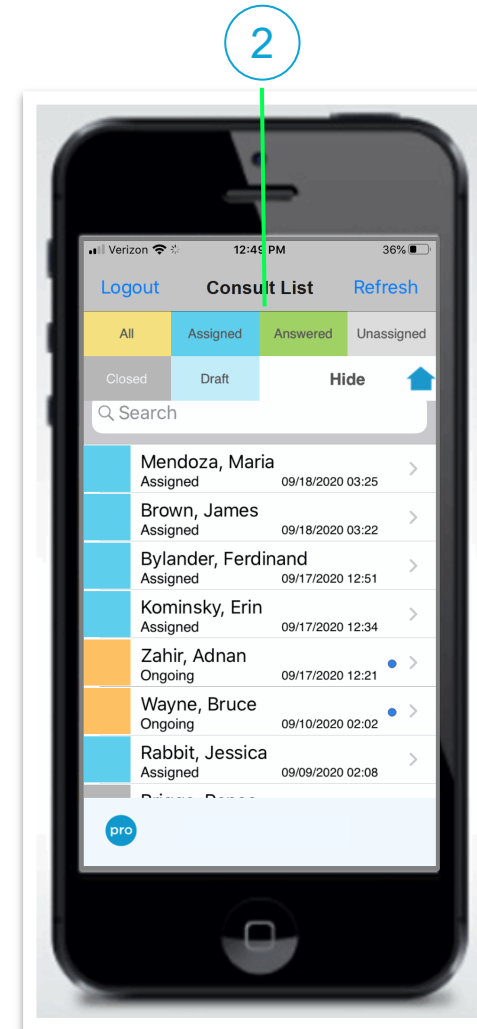
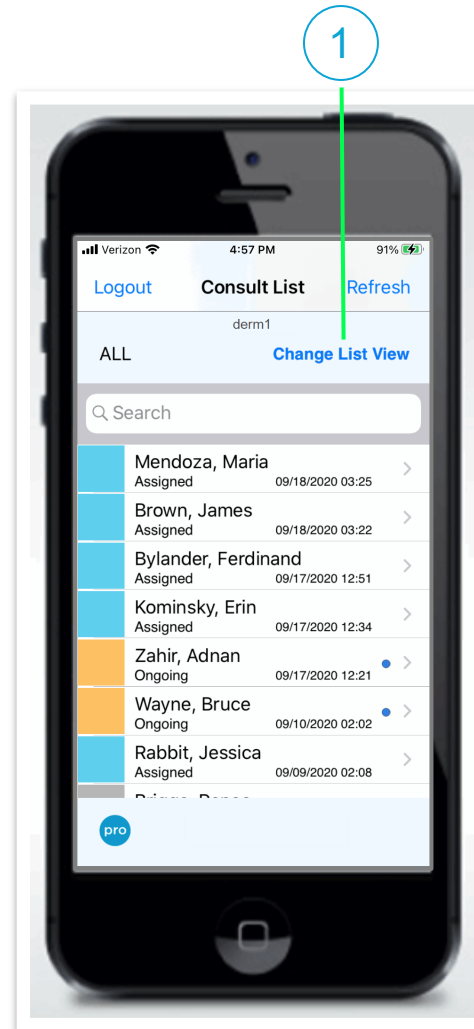
Filter the Consult List View



By default, the consult list displays all consults that you have permission to see based on your login.

To display consults with a specific status:

1. Tap **Change List View**.
2. Choose a status to display.
3. The consult list displays only consults with the chosen status.

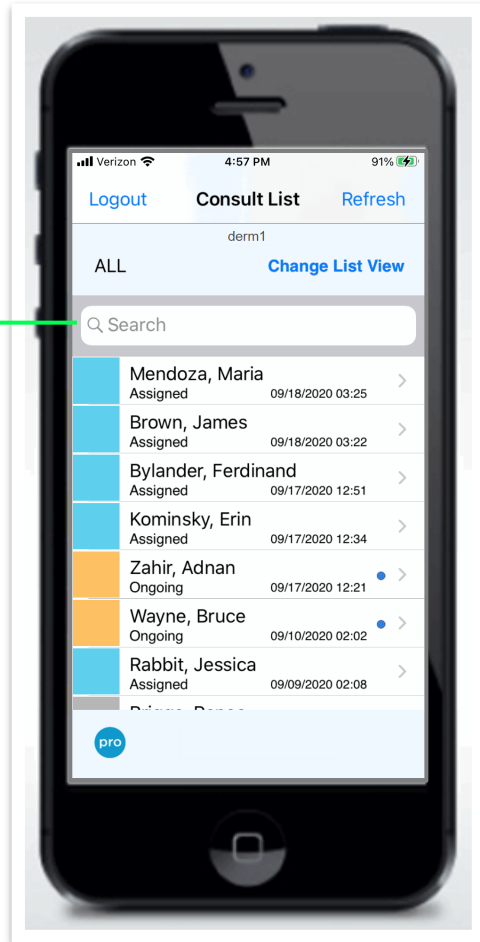


Mobile App Tour

Search for a Consult

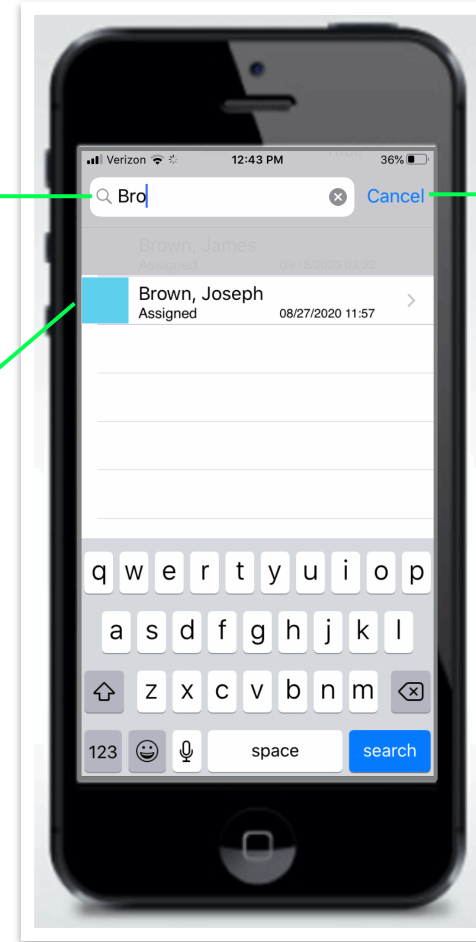


Use the search box to find a particular consult.



Start typing the patient name; matching results auto-fill.

Tap the patient name to view the consult.

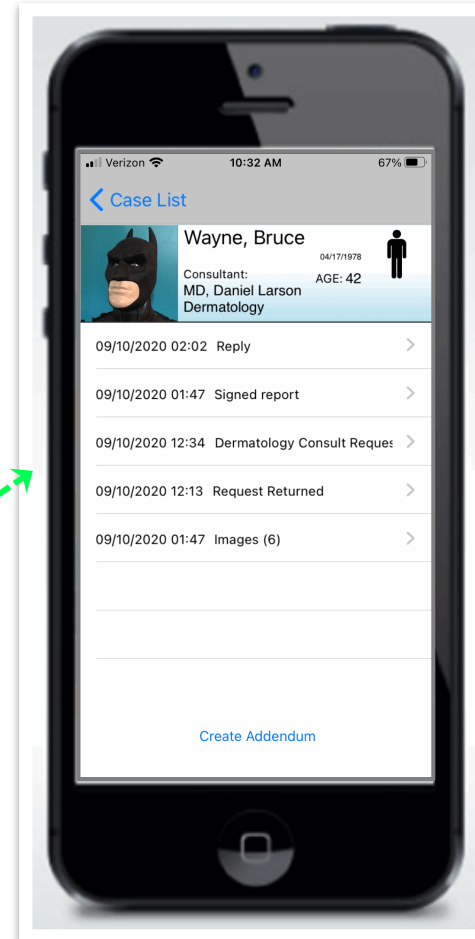
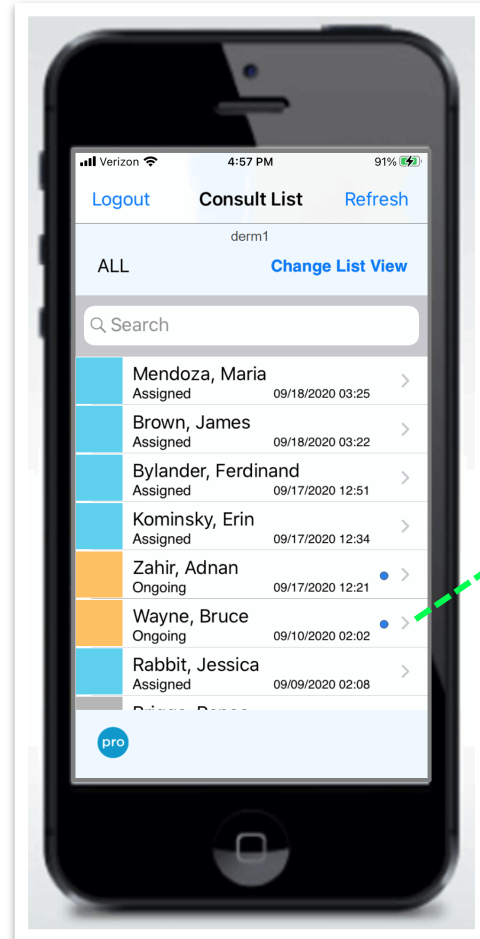


To dismiss search and return to the full consult list, tap **Cancel**.

Manage Consults & Reports



Tap the patient name to view the consult request and associated images, reports, and replies.



Tap any item to view details.

Manage Consults & Reports

Create a Diagnostic Report

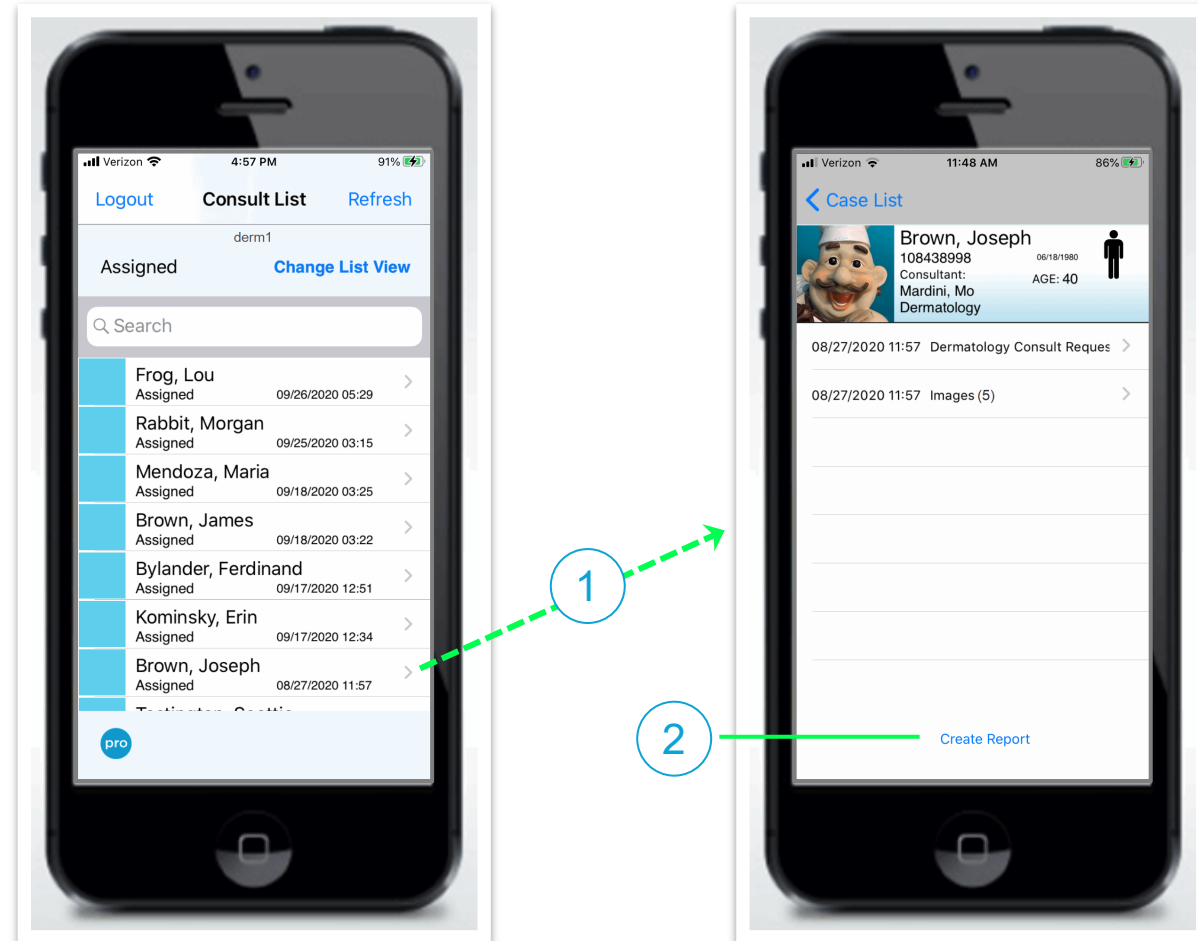


When the Referring Provider submits a new consult request, the consult **Status** changes to *Assigned*.

If you need additional images/information, you can create a kickback report or post a message from the Web App.

When all questions are resolved, create a diagnostic report.

1. Tap the patient name to open the consult details screen.
2. Tap **Create Report**. The report screen displays (see next slide).



Manage Consults & Reports

Create a Diagnostic Report (continued...)



Enter report details on this screen

1. (Epic integrations only) The **In-Clinic Follow-up** button displays if enabled by a Medweb Admin. Toggle on/off as needed.
2. Scroll up and down through the Diagnosis section to choose a diagnosis (2A) and/or enter your diagnosis into the text field (2B).

You can type or dictate report details. You must enter some text into the text field in order to submit the report.

3. Tap **Save** to complete and sign the report.

The report is uploaded, and you're returned to the consult list. The consult **Status** changes to *Answered*.

Once a signed report is submitted, the **Create Report** button changes to **Create Addendum**.



You can type or dictate when entering information into the consult entry tabs.

To type

Tap in the text field and use the keyboard.

To dictate

Tap the microphone icon. When you're done dictating, tap the small keyboard icon to return to keyboard mode.



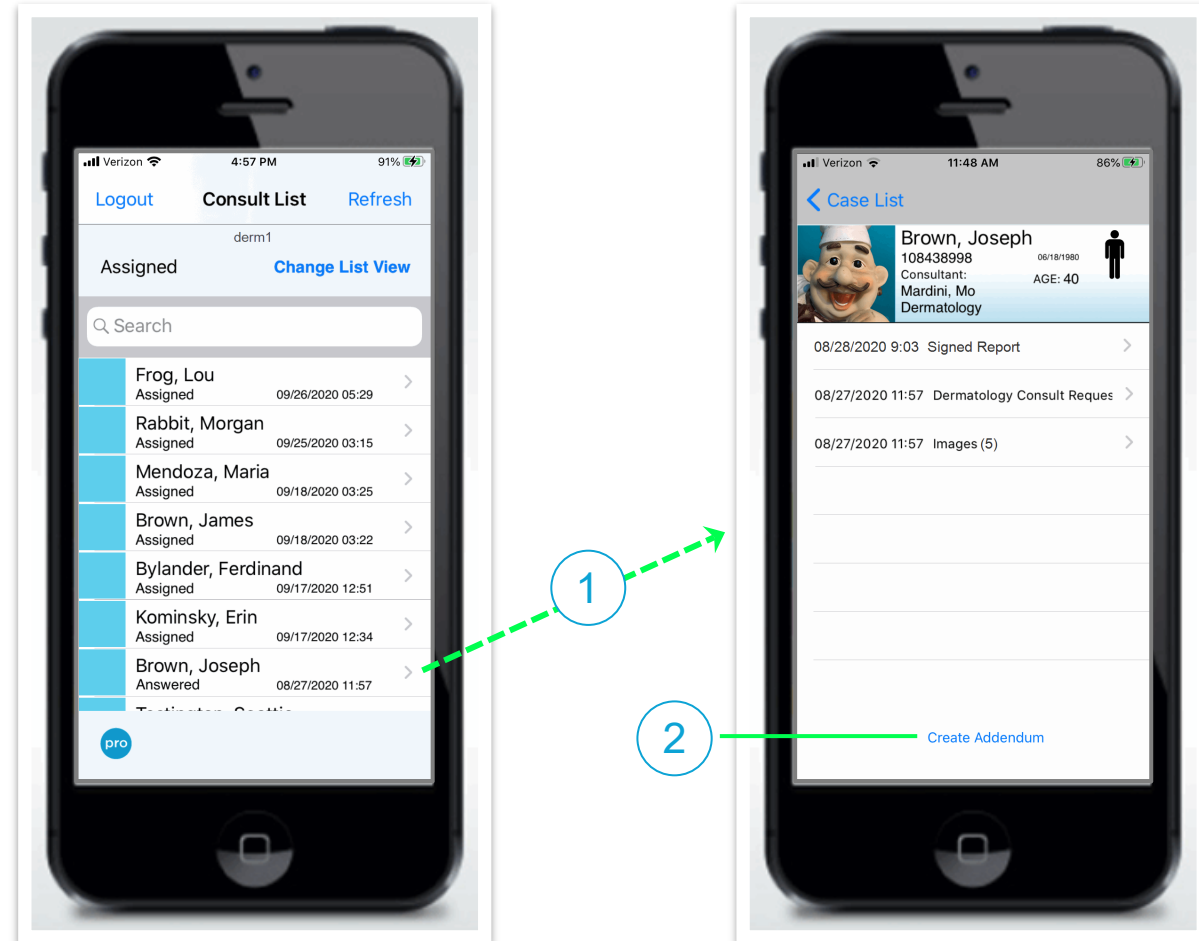
Manage Consults & Reports

Add an Addendum



After you save and sign a diagnostic report, you can add an addendum if needed.

1. Tap the patient name to open the consult details screen.
2. Tap **Create Addendum**.
3. The addendum screen displays (see next slide).



Manage Consults & Reports

Add an Addendum (continued...)



Enter addendum details on this screen

1. (Epic integrations only) The **In-Clinic Follow-up** button displays if enabled by a Medweb Admin. Toggle on/off as needed.
2. Scroll up and down through the Diagnosis section to choose a diagnosis (2A) and/or enter your addendum details into the text field (2B).

You can type or dictate addendum details. You must enter some text into the text field in order to submit the addendum.

3. Tap **Save** to complete and sign the addendum.

The addendum is uploaded, and you're returned to the consult list.



Notifications

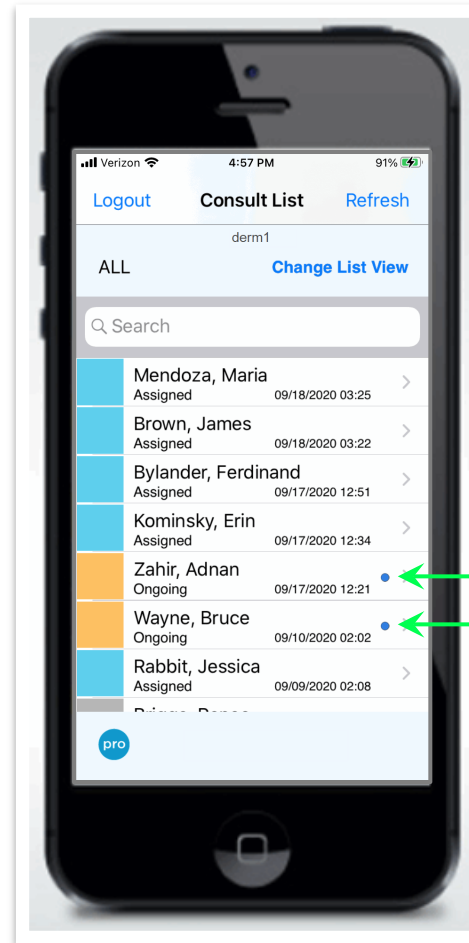


A blue dot displays next to a consult to notify you that the consult has changed, or a new consult has been added.

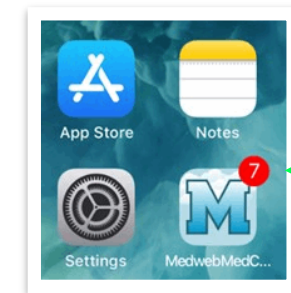
The notifications that you see depend on your user type:

- The Referring Provider is notified when a kickback or signed report is added to the consult
- The Consulting Provider is notified when a new consult is assigned
- Both types of providers are notified when a message (reply) is posted

The dot is cleared when you view the report, reply, or new consult.



If you allowed notifications when setting up the Mobile App, you'll also see a red circle above the MedConsult icon that displays the number of new notifications:





Medweb Telemedicine Documentation

Telemedicine Documents

Dermatology – Referring Provider

Full Course	Full course/user guide – includes instructions for the Web App and Mobile App
Web App Quick Sheet	Printable high-level overview for the Web App
Mobile App Quick Sheet	Printable high-level overview for the Mobile App

Dermatology – Consulting Provider

Full Course	Full course/user guide – includes instructions for the Web App and Mobile App
Web App Quick Sheet	Printable high-level overview for the Web App
THIS DOC → Mobile App Quick Sheet	Printable high-level overview for the Mobile App
Resident Workflow Quick Sheet – Attending Consultant	Printable high-level Resident workflow for the Attending Consulting Provider
Resident Workflow Quick Sheet – Resident Consultant	Printable high-level Resident workflow for the Resident Consulting Provider

Admin & Setup

MedConsult Mobile App Download & Configuration	How to download and configure the MedConsult Mobile App
Telemedicine Server Admin Guide	Detailed admin information for the Telemedicine Server

To access Medweb documentation, go to: **View Patients > Medweb Menu > Medweb Manuals.**

The manuals that you see depend on your server setup.